

Bay Aging's Veteran Directed Care program serves eligible veterans in:

Virginia, Maryland, North Carolina, South Carolina, West Virginia, Pennsylvania, Georgia, New Jersey, US Virgin Islands, Puerto Rico, Kansas, Missouri & Washington DC

To enroll in Bay Aging's Veteran Directed Care program, you will need a referral from a physician at a participating VAMC:

Central Virginia VA Health Care System (Richmond, VA)

Hampton, VA VAMC • Salem, VA VAMC

Washington, DC VAMC

Perry Point, MD VAMC

Durham, NC VAMC

Altoona, PA VAMC • Lebanon, PA VAMC

San Juan, PR VAMC

Johnson City, TN VAMC

Beckley, WV VAMC • Martinsburg, WV VAMC

Elsewhere, ask your local VAMC if Veteran Directed Care is offered in your area.

BAY AGING

Nonprofit 501(c)(3) organization
serving people of all ages since 1978

Main Office:

P.O. Box 610
5306 Old Virginia Street
Urbanna, Virginia 23175
1.804.758.2386
www.bayaging.org

Veteran Directed Care Info:

1-804-758-2386 x1219

Other Services for Veterans:

1-800-493-0238

**Open Monday—Friday
8:30 a.m. to 4:30 p.m.**



STANDARDS AND VALUES

**Advocacy
Education**

**Quality Programs and Services
Emphasis on Customer Service
Partnerships**

**Positive Energy to Seek Opportunities
Financial Responsibility**

Bay Aging's mission is to deliver the programs and services people of all ages and disabilities need to live independently in their communities for as long as possible.

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Veteran Directed Care



Helping veterans with disabilities or chronic conditions live independently at home



Veteran Directed Care: a VA program offered by Bay Aging

your gateway to services that keep you independent longer

AWARDS AND QUALIFICATIONS

- EXCELLENCE IN FINANCIAL MANAGEMENT SERVICES AWARD (APPLIED SELF DIRECTION, 2019)
- HEALTHCARE ACHIEVEMENT AWARD (INTALERE, 2019)
- AGING ACHIEVEMENT AWARD (N4A, 2018)
- VA APPROVED FINANCIAL MANAGEMENT SERVICES PROVIDER SINCE 2011
- VA APPROVED VETERAN DIRECTED CARE PROVIDER SINCE 2008

Veteran Directed Care serves eligible veterans of any age who are at risk of nursing home placement. Our services help veterans continue to live in their homes and communities for as long as possible. To learn more about enrolling, call Bay Aging at 804-758-2386 x1219.

flexible solutions for your health needs

HOW THE PROGRAM WORKS:

- 1. Schedule an appointment with a physician at a participating VAMC and get a referral to Veteran Directed Care (see reverse for a list of states & hospitals Bay Aging currently works with)**
- 2. Work with Bay Aging to complete the enrollment forms**
- 3. Receive a budget from the VA based on your care assessment**
- 4. With the helpful guidance of Bay Aging's Options Counselors and FMS team, use your care budget to hire and supervise workers, including family or friends, to assist with your care**
- 5. If needed, purchase approved items or services needed to live independently in the community**

Bay Aging is approved by the VA to offer Veteran Directed Care. We have highly qualified person-centered counselors who work with veterans and their caregivers to develop a program of care.

Bay Aging also has a nationally recognized Financial Management Services (FMS) team available to assist you with electronic timesheets, Participant Dashboard, and payroll and tax-related questions.

Support solutions:

- Person-centered counseling
- Financial management services
- Adult day care
- Meal delivery
- Transportation

updated Aug. 2024



BAY AGING'S PROFESSIONAL STAFF HAS EXTENSIVE EXPERIENCE WORKING WITH A DIVERSE CUSTOMER BASE. HOW CAN WE HELP YOU?

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